# ABOUT HELIX SCRIBE SOLUTIONS

Since 2015, Helix Scribe Solutions has been providing highly qualified and trained personnel to serve as medical scribes in various medical settings.

Helix Scribe Solutions began when a group of forward thinking physicians saw the impact that EMR was having around the nation on provider efficiency metrics. After reviewing companies offering scribe services, they decided to build their own organization with a focus on excellent training, high caliber scribes and a commitment to quality. The first scribes came online during the summer of 2015 and Helix has been expanding ever since.

Helix was designed and built by physicians, for physicians with a simple mission: make providers more efficient.

We undertake the required documentation so providers can focus on patients. The result is consistent documentation, higher patient volume and happier physicians who go home on time. Patients appreciate our scribes as they have more face to face interaction with their provider. Our goal, while lofty, is achievable: to provide best in class scribe service to our clients. We don't want to be the biggest scribe company, just the best.



#### FOR MORE INFORMATION

www.helixscribes.com **T** 616.426.3659 or **E** info@helixscribes.com



# WE SERVE MORE THAN JUST EMERGENCY DEPARTMENTS

Our Certified Medical Scribes are capable individuals who love to learn. While we started in the Emergency Department, we are also proficient in other medical specialties like Cardiovascular, Urology, Primary Care and Orthopedics. Have a unique specialty? We can learn that too.

We're proficient in multiple EMR systems such as EPIC, Cerner and Nextgen. Our team is highly adaptable to almost any EMR system. Have a unique specialty and EMR platform? We assist with EMR training and specialty site module creation to educate our scribes on what knowledge is needed to work with providers.

#### WHY HELIX?

- Helix has a robust screening and training program
- Scribes have thorough monthly chart audits, one on one feedback and continuing education for improvement
- Required quarterly continuing medical education modules ensure consistent quality
- Helix averages over 99% shift coverage across all of our clients



#### **OUR TEAM**

Helix Scribes are college students or recent graduates enrolled in a pre-health major. These motivated and talented individuals are available to service Helix clients either in person or remotely.

## **HELIX LIVE SCRIBES**

Highly trained professional scribes on-site at service location creating and documenting all information necessary in the EMR. This option is ideal for health settings requiring a large number of shifts covered or where the environment requires the scribe to be physically present for the patient encounter.



## **HELIX REMOTE SCRIBES**

Helix Remote Scribes are designed for locations that require intermittent or limited coverage where using a live scribe is not an option. Using only Helix Certified Medical Scribes based in our office, the remote scribe provides scribe service to physicians anywhere in the United States. Remote EMR access and a strong internet connection is required.



### THE ACADEMY & TRAINING

- Candidates engage in 80 hours of training prior to becoming a scribe.
- Helix has teamed up with Grand Valley State
   University to create an academy all scribes
   must complete. The Academy is comprehensive,
   concise 6-week course with 40 hours of online
   training as well as in-person simulations.
- Following completion of the academy, candidates undergo an additional 40 hours of in-person clinical training in an emergency medicine setting.
   This is the final step prior to hire



### **HOW TO BECOME A SCRIBE!**

To learn more about the requirements and process of becoming a medical scribe.

Visit www.gvsu.edu/scribe

